
Multi-Rater Leadership Report for A. Manager

July, 2nnn

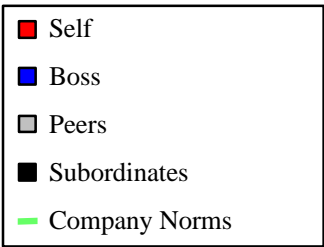
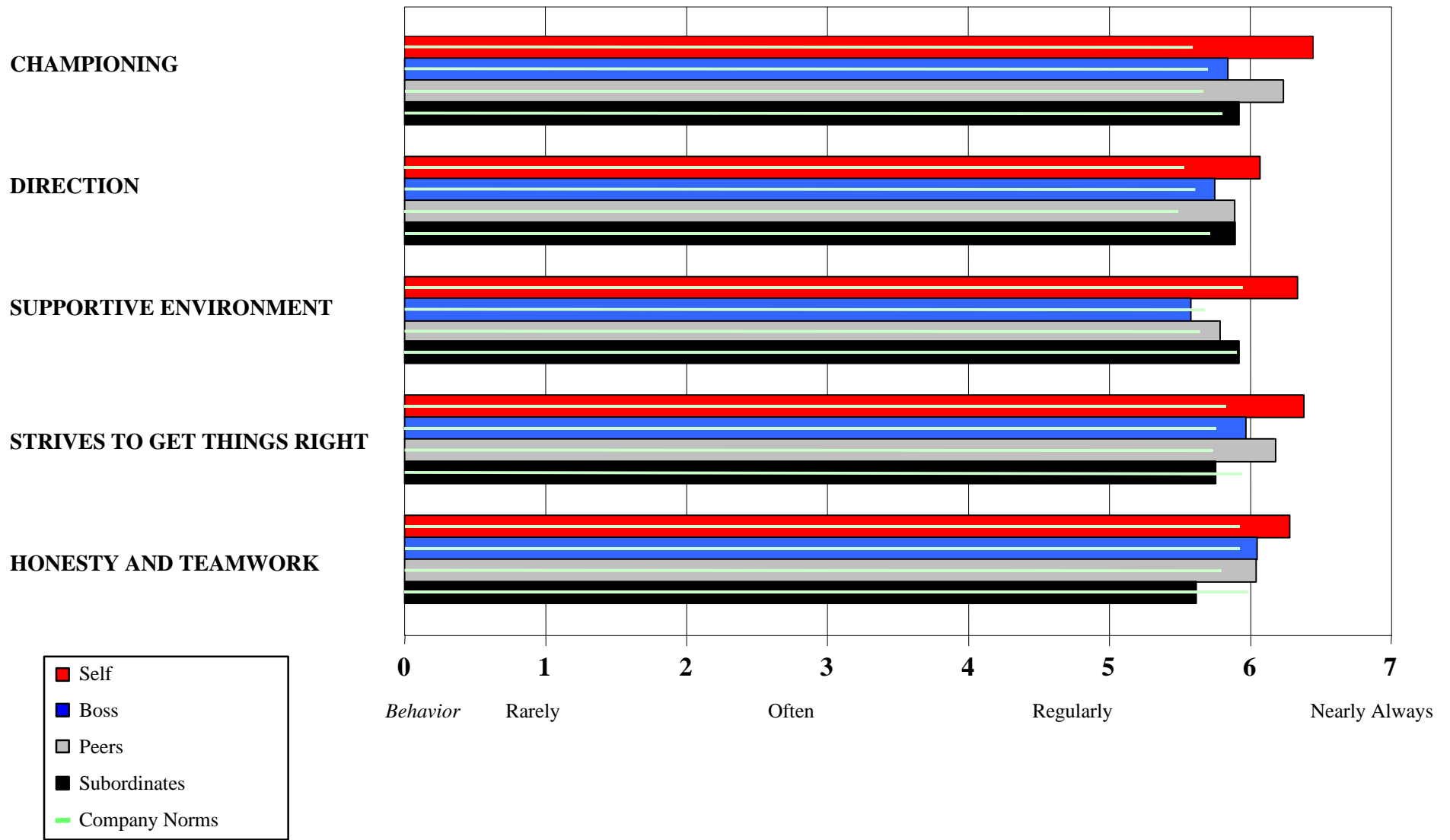
Self : 1

Boss: 1

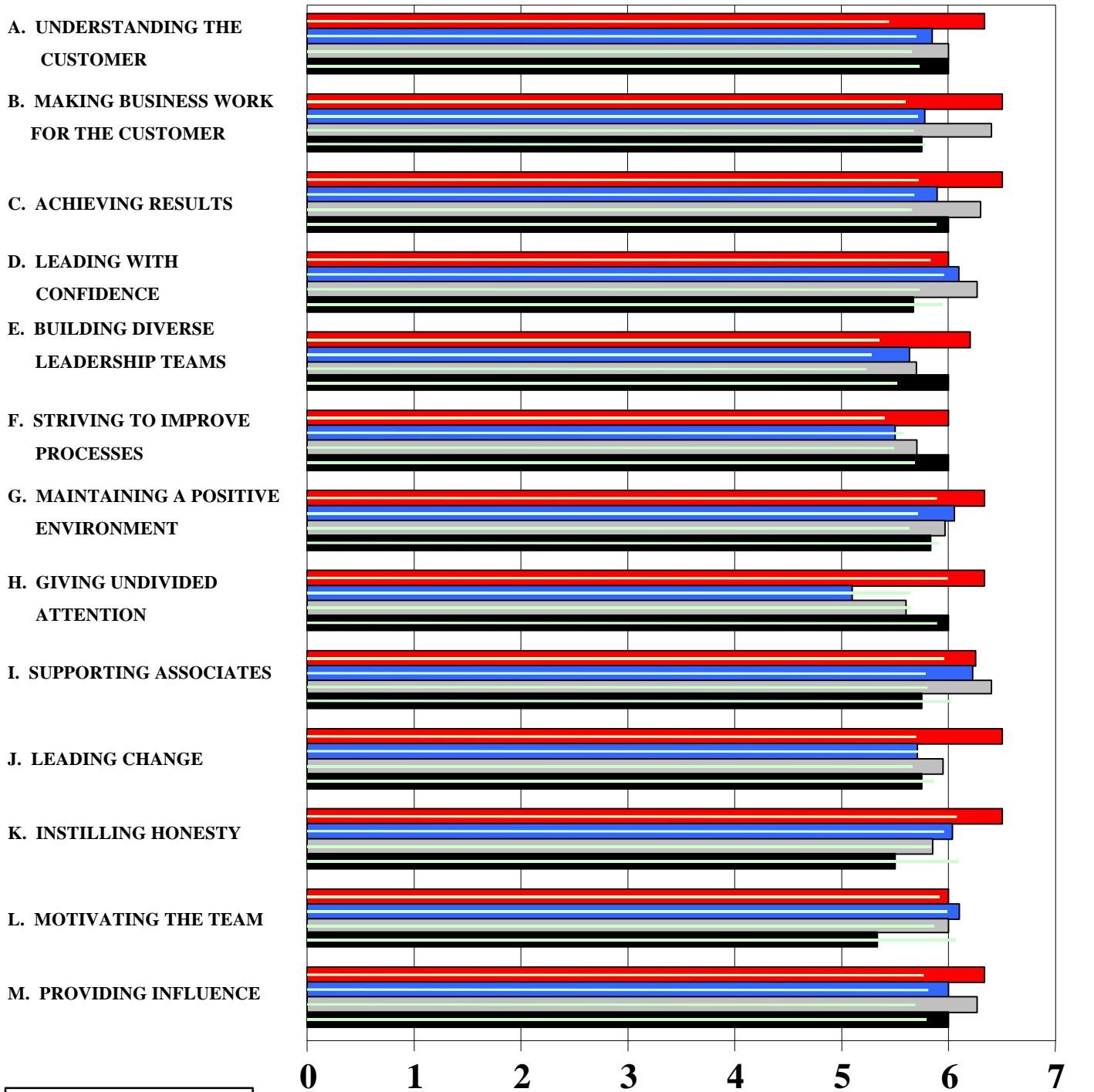
Peers: 5

Subordinates: 7

VALUES SUMMARY REPORT



COMPETENCY SUMMARY REPORT



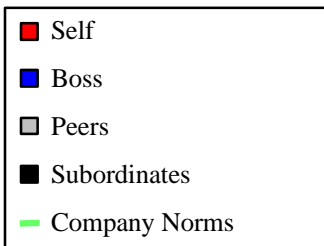
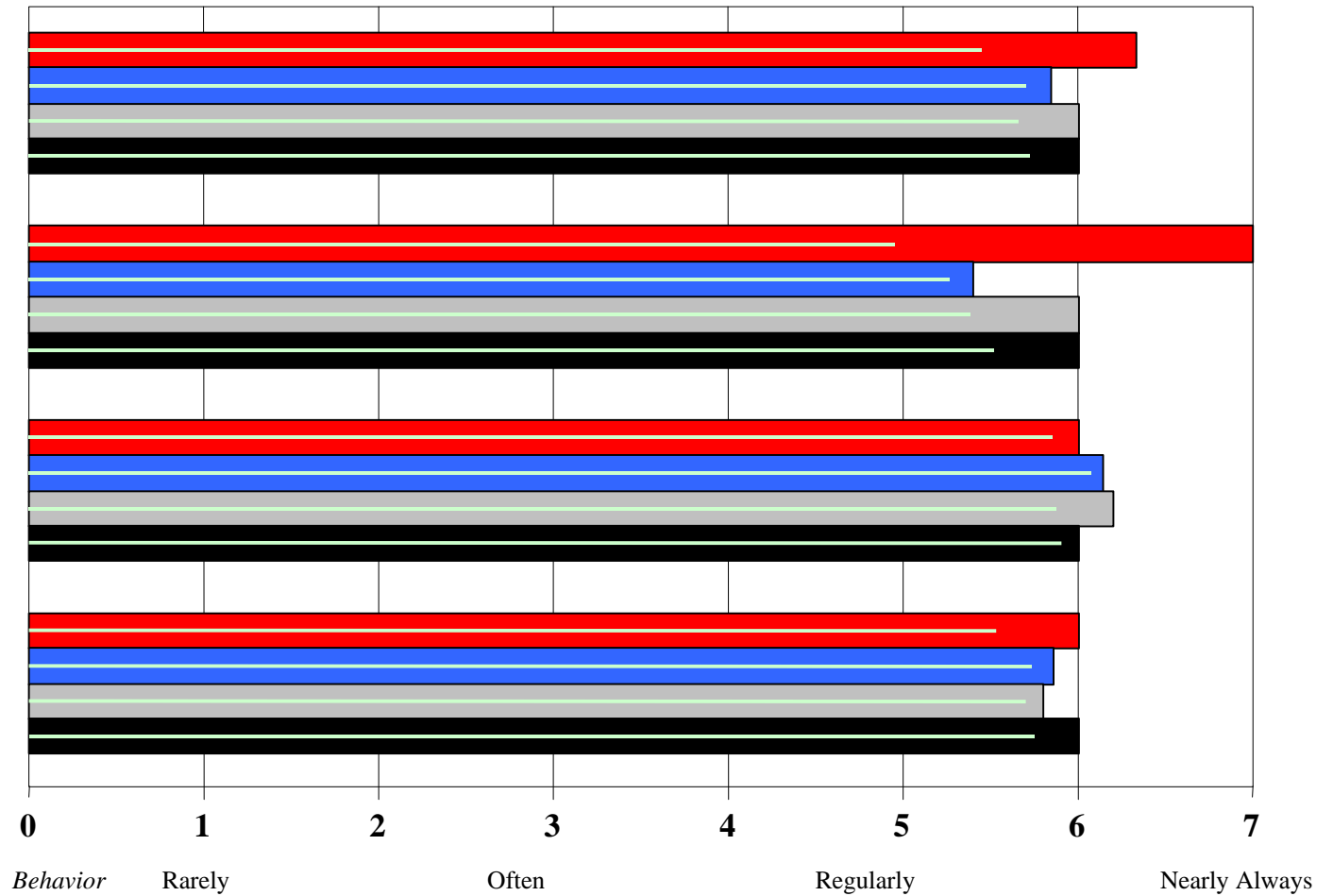
- Self
- Subordinates
- Peers
- Boss
- Company Model Norms

Behavior Rarely Often Regularly Nearly Always

Championing

A. UNDERSTANDING THE CUSTOMER

- 1. Listens to customers.
- 2. Develops long term customer relationships.
- 3. Makes the customer number one.



Championing

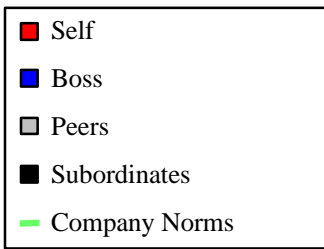
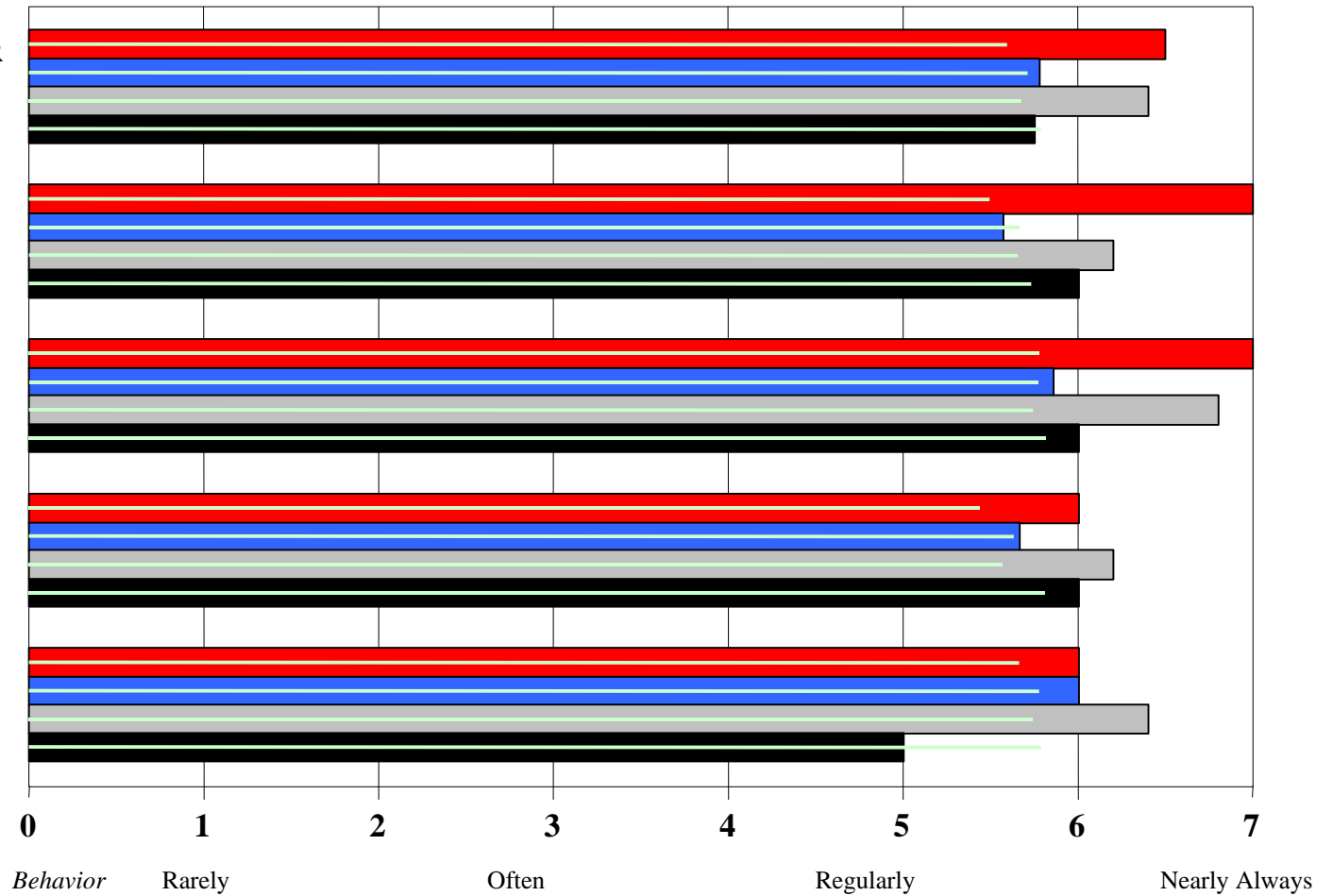
B. MAKING BUSINESS WORK FOR THE CUSTOMER

4. Tracks customer needs and desires.

5. Satisfies customer needs.

6. Understands overall customer situation.

7. Champions customer within the company.



Championing

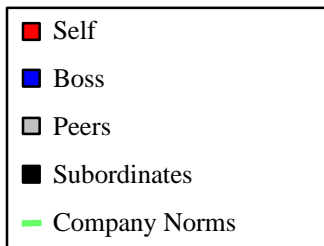
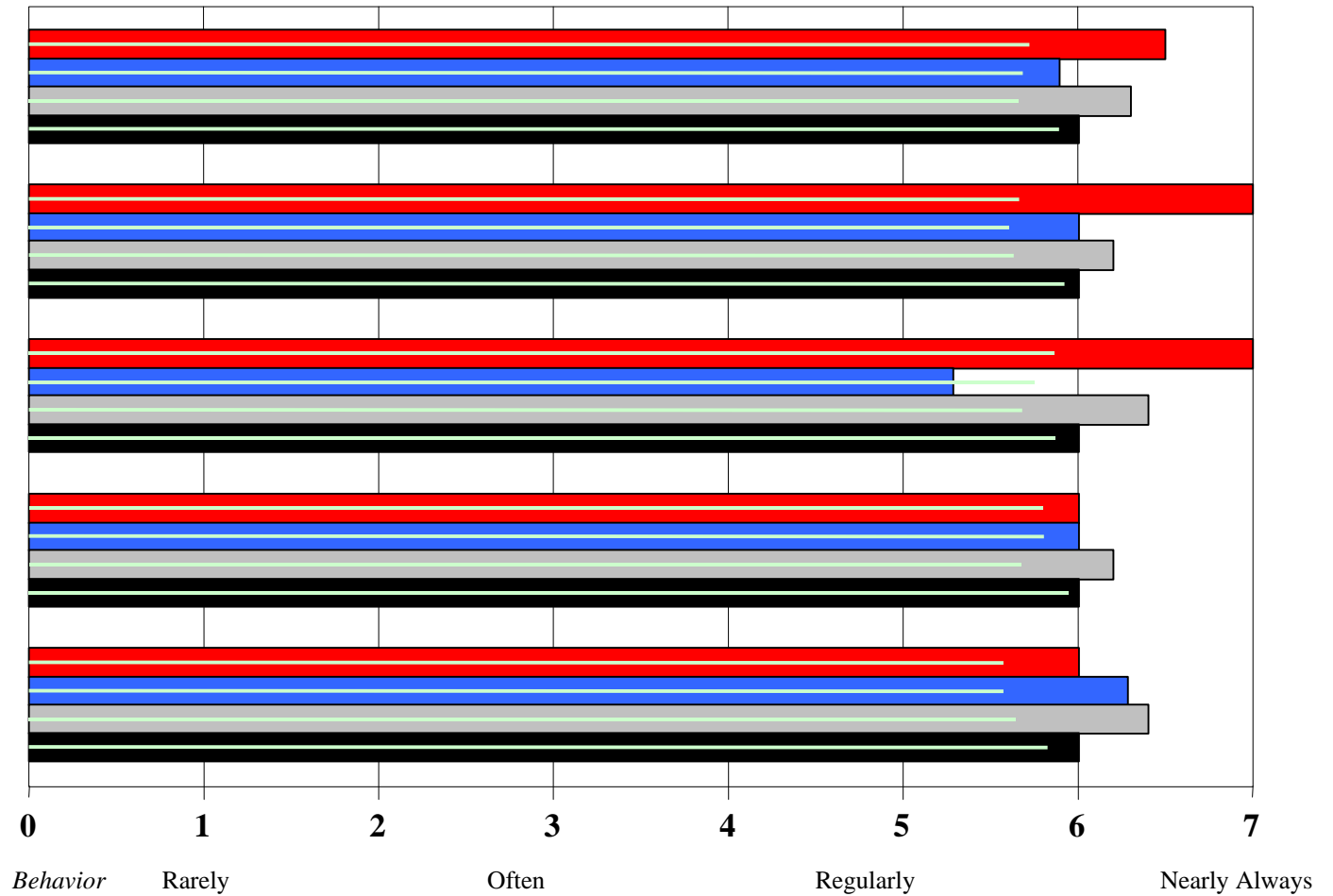
C. ACHIEVING RESULTS

8. Turns goals into plans.

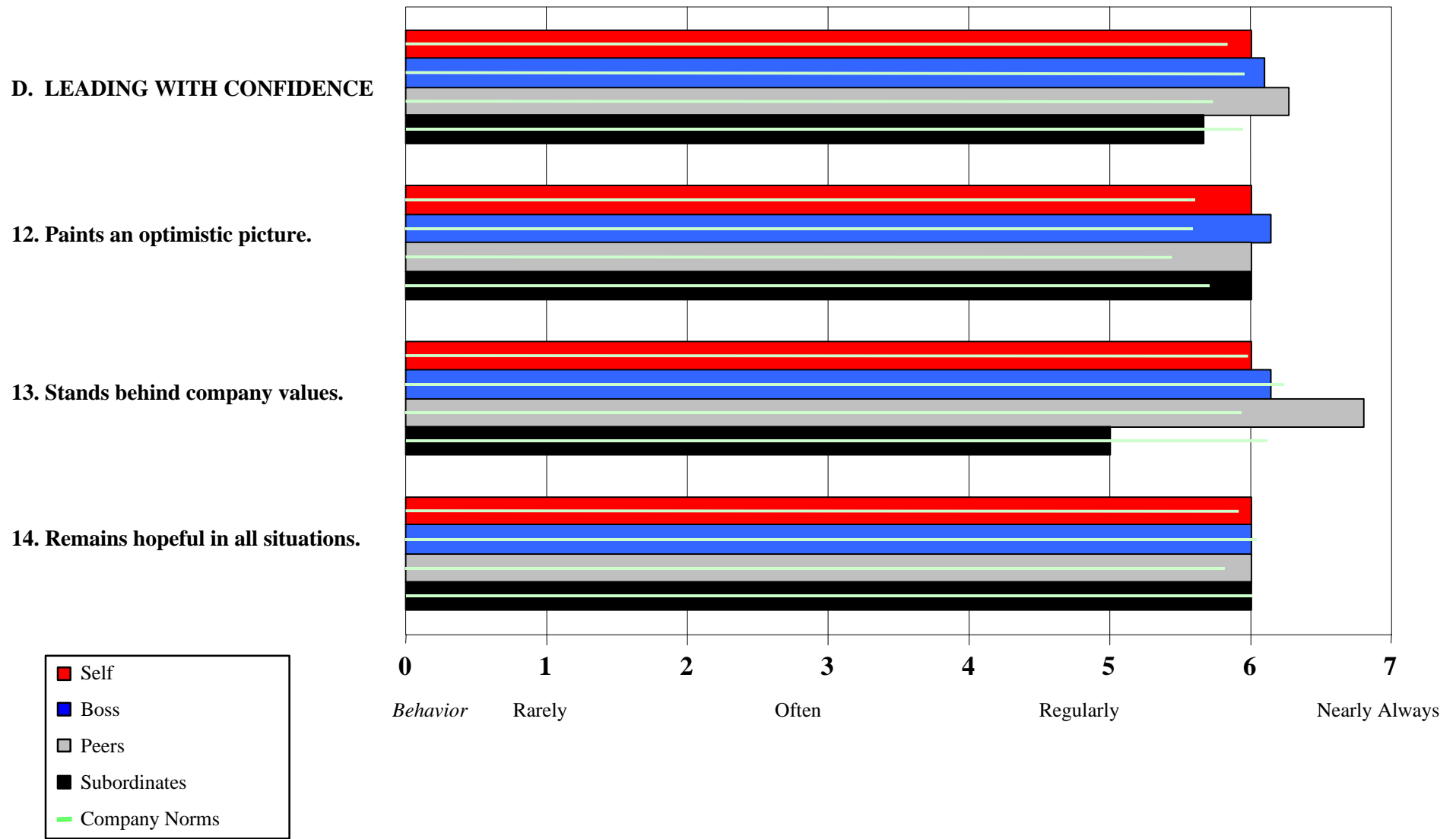
9. Turns direction into action.

10. Rallies team to constantly improve.

11. Does not let anything get in the way of progress.



Direction



Direction

**E. BUILDING DIVERSE
LEADERSHIP TEAMS**

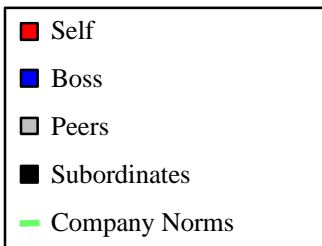
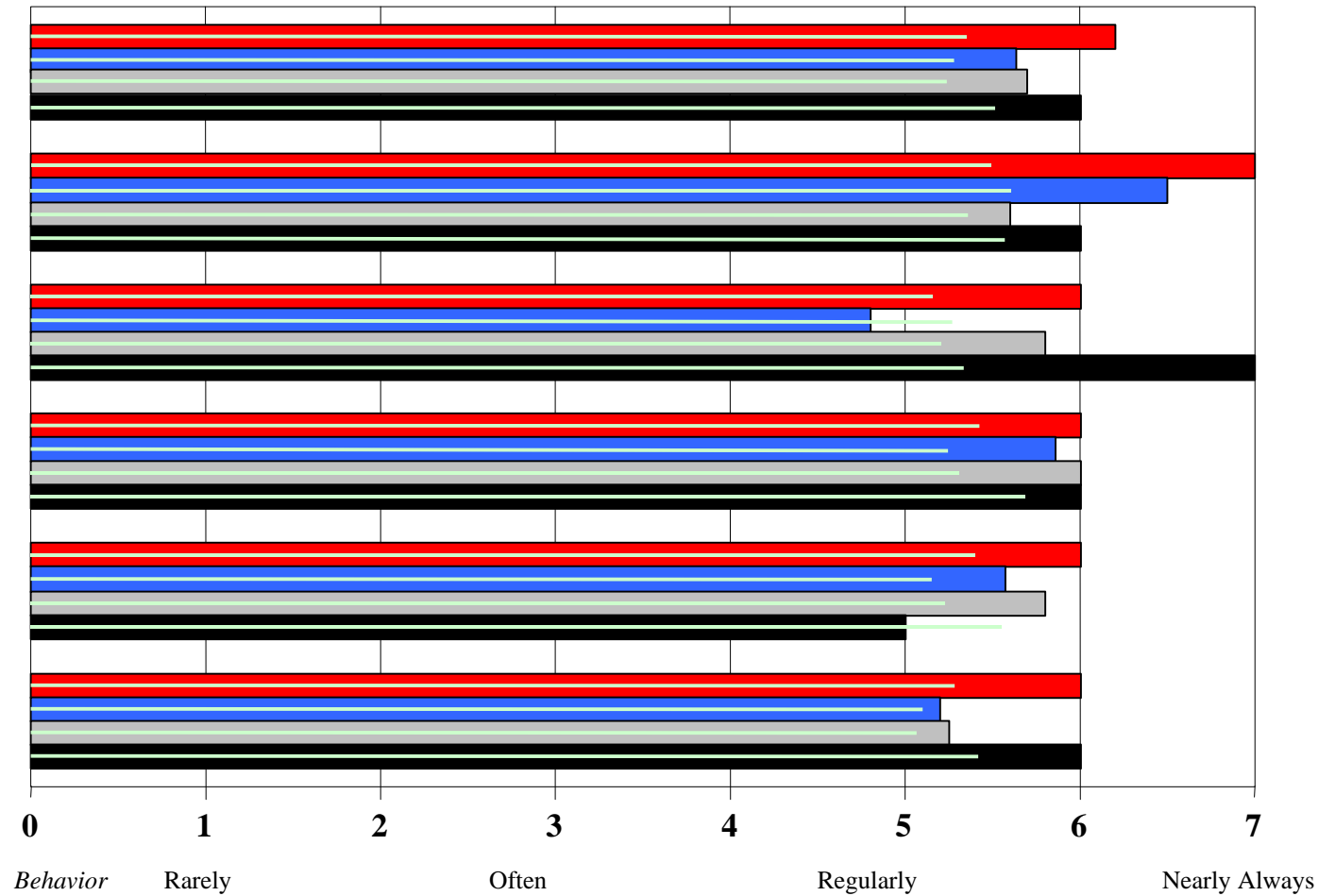
15. Seeks a broad range of talent.

16. Shares experience with everyone.

17. Motivates people to be their best.

18. Very candid concerning poor performance.

19. Retains and rewards the best associates.



Directions

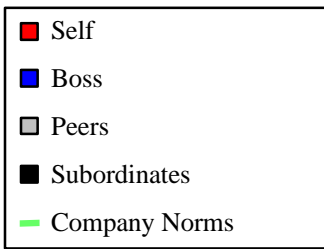
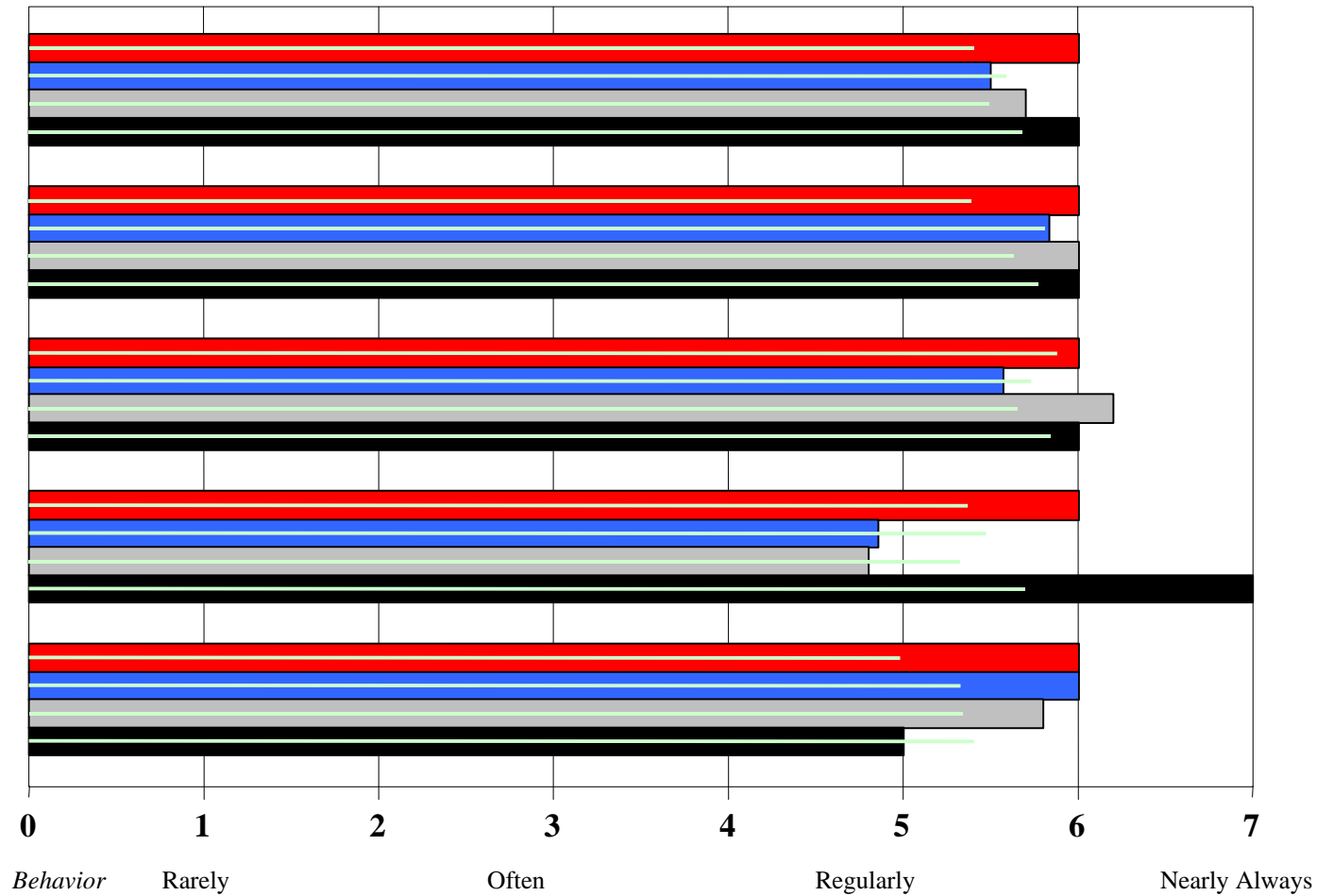
F. STRIVING TO IMPROVE PROCESSES

20. Tries to improve the way things are done within the company.

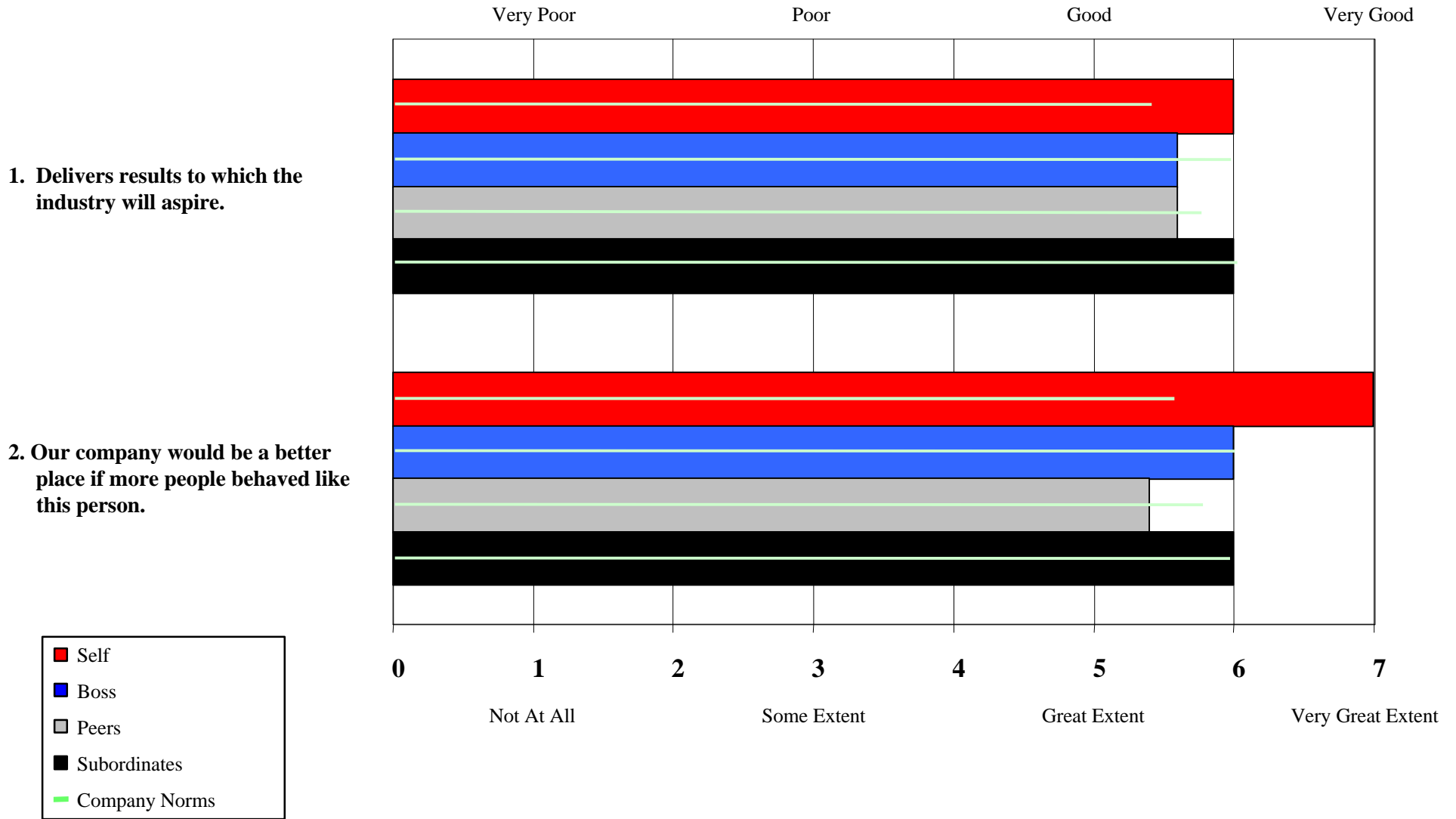
21. Tries to get others to improve business practices.

22. Inspires innovation through empowerment.

23. Constantly searching for new business applications.



Summary Items



**Company Leadership
Multi-Rater Survey
Perspective Comparisons -- Competency Summary
A. Manager**

Championing	Competencies				Company Norms			
	Self	Manager	Colleagues	Dir. Rep.	Self	Manager	Colleagues	Dir. Rep.
Understanding The Customer	6.33	6.00	6.00	5.84	5.45	5.73	5.66	5.70
Makes Business Work For Customers	6.50	5.75	6.40	5.78	5.60	5.79	5.68	5.71
Achieving Results	6.50	6.00	6.30	5.89	5.72	5.89	5.66	5.69

Direction	Competencies				Company Norms			
	Self	Manager	Colleagues	Dir. Rep.	Self	Manager	Colleagues	Dir. Rep.
Leading With Confidence	6.00	5.67	6.27	6.10	5.84	5.95	5.73	5.96
Building Diverse Leadership Teams	6.20	6.00	5.70	5.63	5.35	5.52	5.24	5.28
Striving To Improve Processes	6.00	6.00	5.70	5.50	5.41	5.68	5.49	5.59

Supportive Environment	Competencies				Company Norms			
	Self	Manager	Colleagues	Dir. Rep.	Self	Manager	Colleagues	Dir. Rep.
Maintaining A Positive Environment	6.33	5.83	5.97	6.05	5.90	5.91	5.63	5.71
Giving Undivided Attention	6.33	6.00	5.60	5.10	6.00	5.90	5.65	5.64

Strives To Get Things Right	Competencies				Company Norms			
	Self	Manager	Colleagues	Dir. Rep.	Self	Manager	Colleagues	Dir. Rep.
Supporting Associates	6.25	5.75	6.40	6.22	5.96	6.02	5.81	5.79
Leading Change	6.50	5.75	5.95	5.71	5.70	5.87	5.67	5.72

Honesty And Teamwork	Competencies				Company Norms			
	Self	Manager	Colleagues	Dir. Rep.	Self	Manager	Colleagues	Dir. Rep.
Instilling Honesty	6.50	5.50	5.85	6.04	6.08	6.10	5.84	5.96
Motivating The Team	6.00	5.33	6.00	6.10	5.92	6.07	5.86	5.99
Providing Influence	6.33	6.00	6.27	6.00	5.77	5.80	5.69	5.81

**Company Leadership
Multi-Rater Survey
Perspective Comparisons
A. Manager**

	Practices				Company Norms			
	Self	Boss	Peers	Subordinates	Self	Boss	Peers	Subordinates
Understanding The Customer								
1. Listens to customers.	7.00	6.00	6.00	5.40	4.95	5.52	5.38	5.27
2. Develops long term customer relationships.	6.00	6.00	6.20	6.14	5.85	5.91	5.88	6.08
3. Makes the customer number one.	6.00	6.00	5.80	5.86	5.53	5.75	5.70	5.74
Making Business Work For The Customer								
4. Tracks customer needs and desires.	7.00	6.00	6.20	5.57	5.50	5.74	5.66	5.66
5. Satisfies customer needs.	7.00	6.00	6.80	5.86	5.78	5.82	5.74	5.77
6. Understands overall customer situation.	6.00	6.00	6.20	5.67	5.44	5.82	5.57	5.63
7. Champions customers within the company.	6.00	5.00	6.40	6.00	5.66	5.79	5.74	5.78
Achieving Results								
8. Turns goals into plans.	7.00	6.00	6.20	6.00	5.66	5.92	5.64	5.61
9. Turns direction into action.	7.00	6.00	6.40	5.29	5.86	5.87	5.68	5.75
10. Rallies team to constantly improve.	6.00	6.00	6.20	6.00	5.80	5.95	5.68	5.81
11. Does not let anything get in the way of progress.	6.00	6.00	6.40	6.29	5.57	5.83	5.65	5.57
Leading With Confidence								
12. Paints an optimistic picture.	6.00	6.00	6.00	6.14	5.61	5.71	5.44	5.59
13. Stands behind company values.	6.00	5.00	6.80	6.14	5.98	6.12	5.94	6.24
14. Remains hopeful in all situations.	6.00	6.00	6.00	6.00	5.92	6.01	5.82	6.04
Building Diverse Leadership Teams								
15. Seeks a broad range of talent.	7.00	6.00	5.60	6.50	5.49	5.57	5.36	5.61
16. Shares experience with everyone.	6.00	7.00	5.80	4.80	5.16	5.34	5.21	5.27
17. Motivates people to be their best.	6.00	6.00	6.00	5.86	5.43	5.69	5.31	5.25
18. Very candid concerning poor performance.	6.00	5.00	5.80	5.57	5.40	5.56	5.23	5.16
19. Retains and rewards the best associates.	6.00	6.00	5.25	5.20	5.29	5.42	5.07	5.10
Striving To Improve Processes								
20. Tries to improve the way things are done within the company.	6.00	6.00	6.00	5.83	5.39	5.78	5.63	5.81
21. Tries to get others to improve business practices.	6.00	6.00	6.20	5.57	5.88	5.85	5.66	5.73
22. Inspires innovation through empowerment.	6.00	7.00	4.80	4.86	5.37	5.70	5.32	5.47
23. Constantly searching for new business applications.	6.00	5.00	5.80	6.00	4.98	5.40	5.34	5.33

Company Model Leadership Model
Multi-Rater Survey
Top/Bottom Analysis
A. Manager

Top 5 Boss Scores	Practices				Company Model Norms			
	Self	Boss	Peers	Subordinates	Self	Boss	Peers	Subordinates
36. Able to quickly make decisions.	6.00	7.00	6.40	6.29	6.11	6.11	5.86	5.80
30. Willing to hear from everyone throughout the company.	7.00	7.00	6.00	5.14	5.85	5.82	5.56	5.61
22. Inspires innovation through empowerment.	6.00	7.00	4.80	4.86	5.37	5.70	5.32	5.47
16. Shares experience with everyone.	6.00	7.00	5.80	4.80	5.16	5.34	5.21	5.27
50. Solves problems in an efficient manner.	6.00	6.00	6.40	5.17	5.68	5.70	5.60	5.74

Top 5 Self Scores	Practices				Company Model Norms			
	Self	Boss	Peers	Subordinates	Self	Boss	Peers	Subordinates
48. Tries to keep it simple.	7.00	6.00	6.00	6.67	5.76	5.76	5.61	5.75
44. Is loyal to the company.	7.00	5.00	6.60	6.57	6.27	6.38	6.21	6.46
43. Helps others to benefit from their knowledge and experience.	7.00	6.00	5.80	6.14	6.09	5.99	5.66	5.69
38. Deals with ambiguity.	7.00	6.00	6.60	5.86	6.02	5.96	5.89	5.93
37. Performs well during sudden changes within the company.	7.00	6.00	6.20	5.86	5.95	6.06	5.88	6.06

Top 5 Peers Scores	Practices				Company Model Norms			
	Self	Boss	Peers	Subordinates	Self	Boss	Peers	Subordinates
33. Supports the team.	6.00	5.00	6.80	6.43	6.15	6.24	5.95	5.92
13. Stands behind company values.	6.00	5.00	6.80	6.14	5.98	6.12	5.94	6.24
5. Satisfies customer needs.	7.00	6.00	6.80	5.86	5.78	5.82	5.74	5.77
44. Is loyal to the company.	7.00	5.00	6.60	6.57	6.27	6.38	6.21	6.46
38. Deals with ambiguity.	7.00	6.00	6.60	5.86	6.02	5.96	5.89	5.93

Top 5 Subordinates Scores	Practices				Company Model Norms			
	Self	Boss	Peers	Subordinates	Self	Boss	Peers	Subordinates
48. Tries to keep it simple.	7.00	6.00	6.00	6.67	5.76	5.76	5.61	5.75
44. Is loyal to the company.	7.00	5.00	6.60	6.57	6.27	6.38	6.21	6.46
34. Deals with difficult matters well.	7.00	6.00	6.20	6.50	5.81	5.72	5.56	5.68
28. Supports company values and those who practice them.	7.00	6.00	5.80	6.50	5.85	5.98	5.72	5.72
27. Recognizes and rewards excellence.	7.00	6.00	6.20	6.50	6.15	6.04	5.77	5.83